



Dear families of Pinecrest,

Since our last communication we have had no new cases of COVID-19, and one staff member declared resolved by the Eastern Ontario Health Unit (EOHU).

Last week the EOHU also visited the home and conducted a review of our protocols and practices. We are pleased to share with you that EOHU were satisfied with our efforts and had no recommendations on our measures.

We know that many families are hopeful that we will begin family visits next week, in line with the announcement from the provincial government last week. While we would like to accommodate this, as long as our home is in outbreak, we will continue to restrict access to the home to essential personnel only.

We are sincerely looking forward to welcoming our families back in a safe environment and will continue to keep you updated on our progress to clear the virus in the home.

This Sunday is Father's Day, we know that families will also want to celebrate the fathers and grandfathers in their lives. We ask that anyone planning to drop off a gift, or have gifts delivered, reach out to our care team for instructions on how deliveries can be made and what items can be accepted.

We want to help families stay connected, if you would like to arrange a phone call, send an email, text messages or video messaging we can assist you. Please contact Andre-Jean Page at Apage@southbridgecare.ca or phone us at 613-673-4835 to make arrangements.

We are happy to support our families by providing answers to any questions you may have regarding the health of your loved one, or our outbreak response measures. Please call if we can be of service.

Sincerely,

Diane Pelletier
Executive Director