



Southbridge[®] Owen Sound



NEWSLETTER

Item 01 — New Management Team Members

Item 02 — Occupancy Plan

Item 03 — Construction Progress Photos

APRIL, 2022

 **SOUTHBRIDGE**
— HEALTH CARE LP —

HERE WE GROW AGAIN!



Andrea Prentice, Executive Director

I have 22 years of management experience, 17 in long-term care. I reside in Port Elgin with family roots in Owen Sound. I am keen to get to know the management team, each staff member, resident and family, as we embark on the transition to the new build together. My door will always be open, please come by to say hello.



Amir Hmouda, Environmental Services Manager

I have been lucky to call Owen Sound home since grade school and am fortunate to be able to raise my family in this beautiful area. I have worked in long-term care for 3 years, starting off in maintenance. I have over 10 years of experience in building management and health and safety. I am excited to be part of the management team at Southbridge Owen Sound.

OCCUPANCY PLAN

Finally, the warmer weather is approaching, plants are starting to sprout and we are witnessing the new homes come to life as the construction continues. We are thrilled to see the fruits of our labor as we prepare to move the residents and team members to these state-of-the-art homes.

One of the key requirements when redeveloping and/or opening a Long-Term Care Home is submitting an Occupancy Plan or Operational Plan to the Ministry of Long-Term Care.

The Southbridge Redevelopment Team, Senior Operations Team and Leadership Teams at the home level have been vigorously pushing forward to complete these Occupancy Plans and submit them to the Ministry to ensure the homes can open as scheduled.

The Occupancy Plan contains specific information that is imperative to seamlessly opening the new homes. Resident safety, well-being and comfort are of utmost importance to our teams during the opening of these homes. Some of the key information that can be found in the Plan includes but is not limited to:

1. Schedule of Construction activities – This includes start/completion date of key construction such as framing, drywall, flooring, millwork etc. This allows our Development and Procurement Team to schedule and coordinate installation of our vital building systems, fire safety systems, kitchen and laundry equipment, nurse call system amongst a vast array of other equipment.
2. Schedule of Recruitment Activities – The Southbridge Talent Acquisition Teams continue to recruit, secure and onboard staff members of all disciplines including Personal Support Workers, Nursing staff, Dietary staff and Laundry/Housekeeping staff so that our teams are ready to provide exceptional service and care to the residents in our homes.
3. Staff Training and Orientation – A comprehensive orientation for all existing and new staff will take place prior to any staff working in the new home. This orientation will help build knowledge of policy & procedure, familiarity with the new home, but most importantly, camaraderie so our teams are united and can confidently welcome the residents into their new home.
4. Packing & Moving of Personal Items – In advance of the move, resident personal belongings will be inventoried, packed and labelled in preparation for the move. Each resident will also have packed approximately 3 days worth of basic personal items and clothing separate from the rest of their belongings which will ensure they have the necessary personal items while we unpack the bulk items and settle in at the new home.

Occupancy Plan continued

OCCUPANCY PLAN

5. Moving Day – As we prepare for moving day, we are organizing key tasks such as arranging moving teams dedicated to certain cohorts of residents, reviewing and planning safe transportation of food and determining what our meal service schedule will look like for this monumental day.

Over the next few weeks, the homes will be working on reviewing, finalizing and submitting the second draft of the Occupancy Plan to the Ministry in preparation for opening. With this in mind, Southbridge will be ceasing routine distribution of this newsletter in order to prioritize these instrumental pre-opening tasks. In lieu of a newsletter update, the Leadership teams will set up personal and/or virtual meetings to provide additional updates. Further, the leadership teams at the home level are available and happy to answer inquiries regarding the new homes.

We are counting down the days until we can call these new buildings home and hope you are as excited as we are.

CONSTRUCTION PROGRESS PHOTOS



Suite closet shelving and media panels are being installed.



Kitchen fridge and freezers installed.
Kitchen tile underway as well.

Laundry room hygienic wall paneling underway.



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