



NEWSLETTER

Item 01 — New Management Team Member

Item 02 — Life Enrichment Program

Item 03 — Construction Progress Photos

MARCH, 2022

 **SOUTHBRIDGE**
— HEALTH CARE LP —

HERE WE GROW AGAIN!



Reni George, Director of Clinical Services

Reni immigrated to Canada from India where she had worked in acute care as a Critical Care Nurse for 5 years. Reni completed her Bachelor of Nursing at Manawatu Campus, New Zealand in 2007.

Prior to starting at Chelsey Park, she worked as an RN at Extendicare Newmarket. Reni joined our team in 2016 and took on the full-time RN Charge Nurse position in 2017. Since that time Reni transferred to the day RN charge position. Her recent promotion to Director of Clinical Services was a perfect fit for her skills and desire to fulfill another professional goal. Over these years Reni has been able to work on each of the 4 units. She is well respected by the staff, families and residents and is commended for her professional friendly dedication and clinical skills. She has been an important member of our Registered staff leadership team supporting the home during these unprecedented pandemic times. Reni is looking forward to this new opportunity, being part of the new home opening team knowing that the home design and features will enhance the resident lives.

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LIFE ENRICHMENT PROGRAM

We hope you are enjoying our monthly updates regarding your new home. The feature for this month is the platform we have acquired in the Life Enrichment Department. This new platform will support the team to deliver engaging programs that are tailored to the individual needs and interests of each resident. Some of the key features of the platform are outlined below.

In the new system the team will document individual resident preferences for areas of interest, activities, and pastimes. Based on the information gathered, the system will make recommendations for programming options. The platform considers the dimensions of well-being in the recommendations and will quickly identify any gaps or where additional programming is required. The platform will provide this data for the whole home calendar, but it will also identify if additional considerations need to be given to meet the dimensions of well-being for an individual resident. The programming is very resident centered and specific to the individual which will certainly enhance the resident experience.

A regular review of resident engagement and participation will be monitored which will inform the team regarding the effectiveness of the programs and the data will support the team in ongoing consultations with residents and family members. This information will ensure the team is able to pivot and adjust the activities to meet the needs and interests of the residents. The system will also proactively alert the team if a resident needs engagement to ensure social isolation doesn't occur.

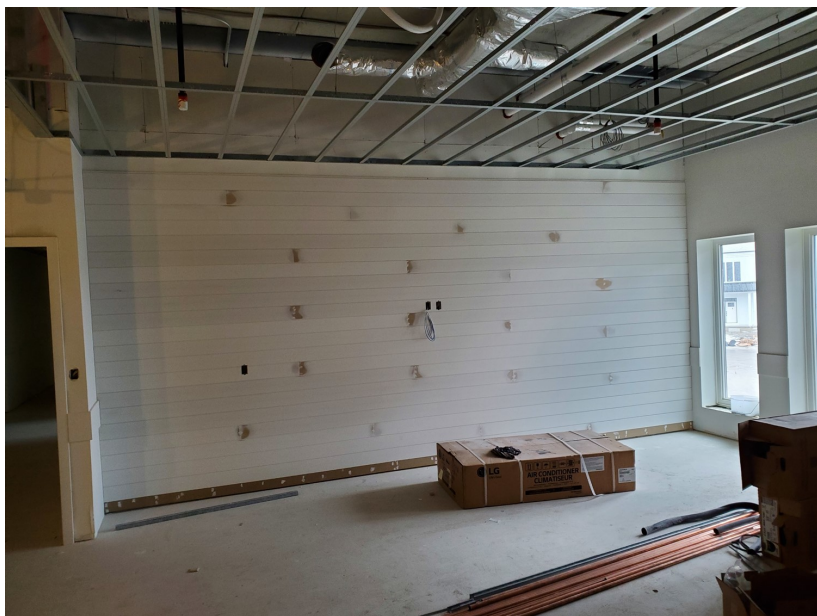
Based on resident choice and interest a personal calendar can be created to meet specific resident needs and expectations. A copy of the personalized calendar allows residents to plan their time and focus on programs or activities of interest. There can be a lot going on but there will be no fear of missing a favorite activity when this information is readily available. The Resident Home Area and Whole Home calendar of activities will always be available. Calendars and newsletters will also be available for family members and friends.

A regular review of resident participation and engagement in both personalized and large group activities will allow the team to revisit the desire and interests of residents living in the home. The team will be able to make adjustments as needed to ensure all aspects of resident well-being are addressed.

In addition, this platform is completely integrated with our current electronic health record. This creates real benefits with resident and program documentation stored in one place. This will eliminate duplication and streamline the documentation process giving the team opportunities to spend more quality time with residents.

We are excited to showcase this new platform when we are in the new home!!

CONSTRUCTION PROGRESS PHOTOS

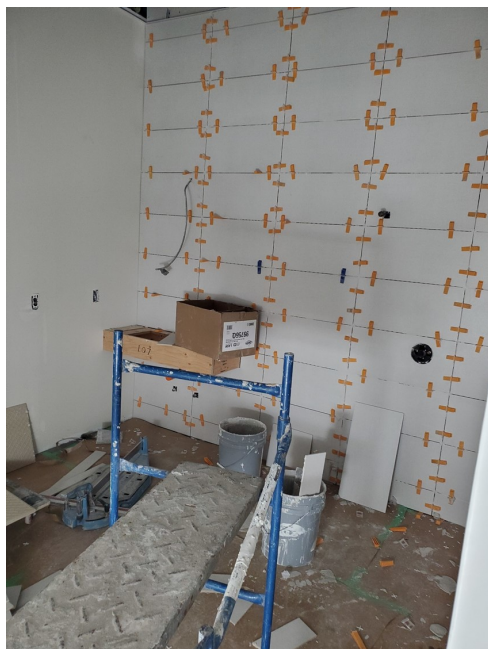


Shiplap wall paneling installation underway.



Entrance soffit complete with wood-look metal panels.

Wall and floor tile underway



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